HOW TO FIND A MAC ADDRESS

Certain devices require a MAC Address to be submitted in order to connect to the DBU Wireless Network (this is also known as Media Access Control Address). A MAC Address is a static, or non-changing, code that is used to identify a device on the network.

The format is six groups of two digits each, usually separated by hyphens or colons, such as 01-23-45-67-89-AB or 01:23:45:67:89:AB

NOTE: MAC Addresses only use the characters A-F or a-f and the numbers 0-9.

Follow the links below for instructions on how to locate a MAC Address per device:

Xbox 360  PlayStation 3  Wii U  Roku  Blu-Ray Player*
Xbox One  Playstation 4  Apple TV  Chromecast

NOTE: MAC is often listed under network settings and may be referred to as the Hardware Address or Physical Address.

*for Blu-Ray players, refer to the device’s User Manual, as the process will differ based on Manufacturer.

**Xbox 360**
1. Go to My Xbox on the Xbox Dashboard.
2. Select System Settings, located on the far right.
4. Select Configure Network.
5. Go to the Additional Settings tab.
7. The MAC Address will be displayed as Alternate MAC Address.
   NOTE: When going through these steps, make sure the IP Settings are set to Automatic.

**Xbox One**
1. Navigate to My Games and Apps.
2. Select Settings.
3. Select Network.
4. Select Additional Settings.
5. The Wireless MAC address will be displayed on this screen.
Playstation 3
1. From the main menu, select the Settings column.
2. Select System Settings.
3. Select System Information.
4. The MAC Address will be displayed.

Playstation 4
1. From the Home Screen, select the Settings tab.
2. Scroll down and select Network.
3. Select View Connection Status.
4. The MAC Address will be displayed.

Wii U
1. From the Wii Menu, go to System Settings.
2. Tap the Internet Settings button.
3. Select View MAC Address.
4. The MAC address will be displayed.

Apple TV
1. Select Settings.
2. Select General, and then select About.
3. The MAC Address will be listed as Wi-Fi Address.
   • The Wireless ID can also be found on the UPC Label, located on either the bottom or back of the Apple TV box, next to the serial number.

Roku
1. Select Settings.
2. Select System.
3. Select About.
4. The MAC Address will be listed on-screen.
   • The MAC Address can also be found on the bottom or back of your Roku player.

Chromecast
• The MAC Address for Chromecast can be found by opening up the Chromecast application on PC/Mac.

For assistance regarding the information above, please contact the Information Technology Help Desk at 214-333-5500 or email support@dbu.edu.